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WWW.GARDEWINE.COM

March 23, 2020

To Our Valued Customers:

Re: Delivery Receipt Policy – Customer Signature

In keeping with our preventative strategy around the current health events, effective Monday, March 23, 2020, our companies (Gardewine, Courtesy Freight Systems, Winnipeg Moving & Storage, Brandon Moving & Storage, and Traditional Moving & Storage) will no longer be requesting signatures from customers on any delivery documents. Drivers will do the following:

- Ask for the receiver's name and add it to the proper field on the delivery screen of the handheld, or paper document.
- When prompted for the signature the driver will print the receiver's first name followed by the number 19.
- This will satisfy the delivery requirement and the conditions outlined on the bill of lading.

Be assured that we value our business relationships and will strive to make these transactions as seamless as possible.

If you have any question, please do not hesitate to contact us.

Yours truly,

Darin Downey
President and COO